

Software That Drives Business Performance.[∞]

TGI 2017 Users Conference May 16-18, 2017 New Orleans, Louisiana



Technology Group International 6800 West Central Avenue, Building I, Toledo, OH 43617

Toll Free: (800) 837-0028 Office: (419) 841-0295 Fax: (419) 754-2691 Email: info@tgiltd.com www.tgiltd.com

Copyright © 2004-2017 Technology Group International. All Rights Reserved.



Software That Drives Business Performance."

Executive Summary

TGI's 2017 Users Conference will be held May 16-18 in New Orleans, Louisiana. The conference is designed for functional, technical, and executive level Enterprise 21 users and promises to provide a wealth of opportunities to enhance users' knowledge and skill set with the Enterprise 21 application. This year's conference includes over a day and a half of training workshops, additional product demonstrations, technology updates, industry best-practice sessions, small focus group discussions, and social networking opportunities for all TGI customers. The conference also enables end users and executives to communicate feedback and suggestions directly to TGI personnel to serve as a basis for future software releases, functional enhancements, and customer support improvements.

In keeping with the format of past conferences, very few conference materials will be printed, so please be sure to bring your laptops!

If there are specific topics or ideas that you would like to be covered during the 2017 conference, please email them to us at TGlconference@tgiltd.com.

We look forward to seeing you in New Orleans!



Conference Agenda

Where?

New Orleans, Louisiana

When?

May 16-18, 2017

For?

TGI's annual users conference is designed for all Enterprise 21 users. Attendees range from executives and IT Directors to departmental managers and functional users of Enterprise 21.

2017 Users Conference Schedule at a Glance

Monday, May 15	
3:00 PM - 7:00 PM	Registration; conference materials pick up.
Tuesday, May 16	
8:00 AM - 5:00 PM	Enterprise 21 Training Sessions
6:00 PM - 9:00 PM	Conference Welcome Reception, Cocktails, and Hours D'oeuvres
Wednesday, May 17	7
8:00 AM - 12:00 PM	Enterprise 21 Training Sessions and Focus Groups
12:00 PM - 5:00 PM	Additional Enterprise 21 Training Sessions, Customer-Led Training, Enterprise 21 ERP 10.0 Overview and E21 Web Introduction, Customer Feedback Sessions
5:30 PM - 9:00 PM	Offsite Conference Event
Thursday, May 18	
8:00 AM - 11:00 AM	Technology Updates, Additional Customer Feedback Sessions, and Wrap Up

In order to provide the best possible training experience for conference attendees, we have created an online survey in which individuals may tell us the training sessions that would be of most interest to them and any other specific training topics they would like to have covered at the conference. Responses to this survey will serve as a basis for the training sessions that will be offered during Tuesday's and Wednesday's training sessions at the conference. To access the online survey, please click here.



Host Facility and Reservations

Hotel?

The Renaissance New Orleans Pere Marquette

Location? 817 Common Street New Orleans, LA 70112

Conference Rate? \$189/room/night

Reservations? Phone: (504) 525-1111 Online: Please click here.

Deadline?

The last day to reserve your room at the conference discount rate is **April 18, 2017**.

Hotel Website marriott.com

The Renaissance New Orleans Pere Marquette Hotel

The Renaissance New Orleans Pere Marquette will be the host facility for TGI's 2017 Users Conference. TGI has secured a conference discount rate of \$189/room/night plus tax for all conference attendees. The final day to reserve your room at the Renaissance New Orleans Pere Marquette at the conference discount rate is Tuesday, **April 18, 2017**. Attendees may book their hotel reservation through the TGI 2017 Users Conference Hotel Reservation website or by contacting the hotel directly by phone at (504) 525-1111. If making your reservation by phone, be sure to mention that you are attending the TGI 2017 Users Conference. **To access the reservation website, please click here.**







Conference Events and Networking Opportunities

Tuesday

Conference Welcome Reception @ the Renaissance New Orleans Pere Marquette • 6:00 PM - 9:00 PM

Wednesday

Offsite Event TBD • 5:30 PM - 9:00 PM

A Unique Opportunity

TGI's Annual Users Conference provides a number of unique opportunities for TGI customers to interact with other TGI customers and TGI personnel. Business executives and end users alike have the ability to discuss the ways in which their businesses are using Enterprise 21 and learn new business processes that can be applied after the conference.

In addition, the conference also allows TGI customers to provide valuable, direct feedback to TGI personnel to serve as a basis for on-going software enhancements and customer service improvements while simultaneously strengthening business relations between TGI and its customer base. *Conference attendees are welcome to bring spouses and guests to all evening conference activities.*

Tuesday, May 16 - 6:00 PM - 9:00 PM

In keeping with tradition of conferences past, TGI will host a private welcome reception on Tuesday evening, May 16 from 6 to 9 PM at the Renaissance New Orleans Pere Marquette. Cocktails and Hours D'oeuvres will be available for conference attendees and their guests.

Wednesday, May 17 - 5:30 PM - 9:00 PM Offsite conference event TBD.



Registration Fees, Dates, and Deadlines

Registration Fees?

\$1200/attendee if registered on or before March 17, 2017.

\$1,300/attendee ifregistered between March18 and April 18, 2017.

Deadlines?

Early Registration: March 17, 2017

Final Registration: April 18, 2017

Cancellations?

Notice of cancellation must be sent to **via email** on or before April 7, 2017 to receive a full refund for conference registration fees.

Registration Fees, Dates, and Deadlines

The cost for TGI's 2017 Users Conference is \$1,300 per conference attendee. Attendees who register on or before March 17, 2017 will receive a \$100 per attendee discount off the conference registration fee. The registration fee includes full access to Tuesday's conference training sessions, access to all conference workshops on Wednesday and Thursday, passes to all evening conference events and activities, as well as all meals throughout the conference.

Registration for the conference will be available on the TGI Customer Portal beginning Monday, January 9, 2017. Please note that the final day to register for TGI's 2017 Users Conference is April 18, 2017. To access the TGI Customer Portal, please click here.

Should you need to cancel your registration, please email us at **TGIconference@tgiltd.com**. The final day to cancel your registration and receive a full refund is April 7, 2017. Cancellations received after April 7, 2017 will still be subject to all conference registration fees.

Conference Registration Timeline	
January 9, 2017	Registration for the 2017 Users Conference is open to all customers on the TGI Customer Portal.
March 17, 2017	Last day to register and receive a \$100 per attendee discount off the conference registration fee.
April 7, 2017	Last day to cancel registration and receive a full refund.
April 18, 2017	Last day to reserve hotel room at the Renaissance Pere Marquette at conference discount rate.
April 18, 2017	Last day to register for TGI's 2017 Users Conference.



Contact Us and Links

Contact TGI

P (800) 837-0028 F (419) 327-9017 E TGlconference@tgiltd.com

Customer Portal

Please click here to access the TGI Customer Portal.

Hotel Website marriott.com

Hotel Reservations Please click here.

Training Survey Please click here.

Contact Information and Useful Links

For questions regarding TGI's 2017 Users Conference, please contact Alex Smith at TGI at (800) 837-0028 or by email at TGIconference@tgiltd.com.

We are very excited for this year's conference, and we hope to see you in New Orleans!